



one consulting group



# Who we are

One Consulting Group is a family-owned company, established in 2008.

We provide tailored property and project management solutions to clients in London, the Southeast and East of England from our offices in Hertfordshire and West Sussex.

Our expertise enables our clients to:

- Compliantly **procure best-value contracts** bespoke to their needs.
- Review and **improve services and contracts** to generate savings, increase returns and improve customer experience.
- Develop **effective asset management strategies, policies and procedures** to maximise value and optimise operational practices.
- Undertake effective **project and programme management** of construction projects to deliver to time and on budget, with excellent customer satisfaction.
- Implement and **optimise property software** solutions that save time and improve service delivery.



Local Government



Emergency Services



Education Providers



Not for Profit



# Our services

## Building Consultancy

We provide consultancy and project management support on a range of projects, from small-scale construction and asset replacement, to large-scale refurbishments of public buildings.

Our CIOB and RICS accredited staff have a wealth of experience, we specialise in navigating the intricacies of complex projects. Spanning listed buildings and planning challenges, to relocations of frontline services where projects have an individual value of up to £6m.

Our services include:

- Strategic planning and client advice
- Options appraisals and business case development
- Feasibility studies
- Project and programme management
- Procurement
- Service review and transformation
- Employers Agent
- Cost consultancy



# Estate management

OCG provide Strategic Property and Asset Management services to help implement effective estate management practices. Aligned with industry best practices, including Good Estate Management, our approach ensures estates are managed efficiently, and remain compliant.

We conduct Strategic Estate Reviews to assess structures, operational efficiencies, and future property needs. By identifying opportunities for estate rationalisation, asset maximisation, and sustainability improvements, we enable informed decision-making that aligns with financial, and environmental objectives.

Our Services Include:

- Strategic Estates and Asset Management advice
- Procurement Project Management for professional services contracts
- Estate and property management support
- Asset Maximisation and estate rationalisation.



# Facilities Management Consultancy

At One Consulting Group (OCG), we understand that effective Facilities Management (FM) is essential for the smooth operation of your buildings. A well-maintained, compliant, and efficiently managed environment.

With extensive expertise in property, compliance, procurement, and FM consultancy, we partner with building providers to deliver tailored, cost-effective FM solutions.

Our Services Include:

- Procurement & Contract Management including technical specification writing, procurement project management, and mobilisation of FM services such as cleaning and Mechanical & Electrical building services contracts.
- Premises Assurance, Compliance & Risk Management services including premises compliance audits, health and safety assessments, advisory services, and Premises Assurance SLA.
- Service Contract Reviews and evaluations to optimise FM operations and ensure cost-effectiveness.
- PFI Consultancy and 'Hand back' management and strategic guidance.





## Digital Consultancy

We provide a comprehensive suite of property-related digital services and support. From the gathering of business and digital requirements, through to solution procurement, data cleansing and process re-engineering, we can support every stage.

Our team of Business Analysts, Data Cleansing Analysts and Project Managers bring expertise and experience in delivering property, estate management and CAFM (Computer-Aided Facility Management) software systems to both public and private sector clients.

Our services include:

- Business and digital requirements
- Options appraisals and business case development
- Compliant procurement of software contracts
- Software implementation
- Data collection and cleansing
- Training
- Software review and health check
- Bespoke report writing

# Sectors served

## Local Government

Our in-depth understanding of the sector, extensive local government network and commitment to innovation, makes us well placed to support local government clients to respond to challenges such as financial pressures, ageing properties, increased demand for services, changing ways of working and building tenant relationships.

We have supported some of the largest and most diverse local authorities in the UK, overseeing projects ranging from the development of business cases to supporting transformation, project managing the refurbishment of public assets such as libraries and town halls, procurement of major FM contracts and the implementation of property management software.



## Emergency Services

The Ambulance, Fire & Rescue and Police services own and occupy some of the most diverse property in the UK. We support emergency services to respond to the challenges associated with limited budgets, ageing infrastructure and property and increased demand.

We have successfully delivered a range of construction projects, including paramedic training facilities, office refurbishments, parking and EV charging infrastructure. We have also supported the procurement of maintenance and compliance service contracts, undertaken operating model reviews and delivered feasibility studies including the relocation of a fire station.



## Education

Our services support the provision of high-quality education and learning experiences, in safe and stimulating environments, and we understand the importance of students being able to thrive in educational surroundings. We have experience in working with a broad range of buildings and facilities, from traditional victorian schools to modern university and college buildings.

We provide property expertise and services to the education sector, including universities, college groups and academy trusts. Our projects include successful procurement of facilities management contracts to support a diverse range of teaching buildings across the Southeast, and a roof replacement project at a large campus on the South Coast, as well as multiple schools across Hertfordshire and Bedfordshire.



## Not for Profit

The Not for Profit sector encompasses a diverse range of organisations, including charities, registered housing providers, sports clubs, trusts and foundations. Our staff understand the challenges that this sector faces and the need to make the most of limited financial resources. We work closely with our Not for Profit sector clients to ensure that our advice and services are thorough, delivered in accordance with the appropriate governance arrangements and that risk is managed. We offer a flexible service that meets these needs, whilst offering pragmatic solutions to complex problems.

Our projects include the successful implementation of CAFM software for organisations such as Housing Associations, facilities management service reviews including for a domestic violence charity and property compliance audits for a national charity specialising in assisting the elderly.



# The ethos of OCG

is encapsulated by five core values



Pride



Together



Respect



Integrity



Inspire



# Testimonials



“Central Bedfordshire Council instructed OCG to lead the procurement of a range of new FM contracts to support our corporate estate. The team were professional and engaged with our staff and stakeholders to ensure that all our requirements were captured quickly and easily. The team set up and led the market engagement sessions to ensure we had lots of interest and worked with our procurement colleagues to ensure a compliant tender was issued”.

**Gavin Coombs**

Head of Facilities Management - Central Bedfordshire Council



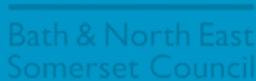
“OCG were appointed by Croydon to support the delivery of a range of projects. Projects have included drafting the Asset Strategy, delivering our property review programme and the delivery of capital projects. The team are diligent, professional and work with all stakeholders to deliver excellent outcomes for the Council”.

**Steve Wingrave**

Head of Asset Management and Estates



Supporting those suffering from domestic abuse



“The facilities team at Tower Hamlets have worked with consultants from OCG on many different projects over the past 10 years or so. This has included procurement support, service reviews, the implementation of the Corporate Landlord operating model and Asset Management software advice and services. The consultants are professional, knowledgeable, thorough and easy to work with”.

**Sam Brown**

Head of facilities Management - London Borough of Tower Hamlets



THE LONDON BOROUGH



“OCG were appointed by Haringey Council to support the implementation of the TF Cloud Asset Management Software. The implementation was delivered in a very short timescale to support the transition of a new FM operating model. They ensured that all stakeholders had a clear plan to work from and that efforts were focussed and prioritised. The modules went live on time, without any issues and I would be happy to recommend OCG to other organisations”.

**Vince Huntley**

London Borough of Haringey



District Council



# Projects in Partnership

## Get in touch

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### Accreditations

